

2018/19 KPNS Parents & Carer Survey Report

Dear Parents and Carers,

As you will be aware, staff and governors recently conducted the annual Parent & Carer Survey. This is part of our commitment to understand your thoughts of the school and is a useful exercise to identify what we are good at and any areas for improvement. We are delighted with the high participation of 76 responses (compared to 41 last year) which makes the data far more meaningful. As such, we'd like to thank you for taking the time to share your thoughts and the wealth of positive responses.

The results are summarised below compared with the previous year in brackets (X%):

	Strongly Agree	Agree	Disagree	Strongly Disagree	Don't Know
<i>My child is happy at this school.</i>	64.5% (60.0%)	31.6% (36.6%)	2.6% (2.4%)	1.3% (0%)	0.0% (0%)
<i>My child feels safe at this school.</i>	72.4% (61.0%)	27.6% (34.2%)	0.0% (2.4%)	0.0% (0%)	0.0% (2.4%)
<i>My child makes good progress at this school.</i>	65.8% (63.4%)	31.6% (34.2%)	1.32% (0%)	0.0% (0%)	1.32% (2.4%)
<i>My child is well looked after at this school.</i>	71.1% (63.4%)	27.6% (31.7%)	1.3% (2.4%)	0.0% (0%)	0.0% (2.5%)
<i>My child is taught well at this school.</i>	67.1% (63.4%)	32.9% (34.2%)	0.0% (2.4%)	0.0% (0%)	0.0% (0%)
<i>My child receives appropriate homework for their age.</i>	46.1% (29.3%)	42.1% (61.0%)	4.0% (4.9%)	1.3% (0%)	6.5% (4.8%)
<i>This school makes sure its pupils are well behaved.</i>	47.4% (46.3%)	51.3% (39.0%)	0.0% (9.8%)	0.0% (0%)	1.3% (4.9%)
<i>This school deals effectively with bullying.</i>	38.2% (31.7%)	42.1% (43.9%)	1.3% (4.9%)	0.0% (2.4%)	18.4% (17.1%)
<i>This school is well led and managed.</i>	63.2% (51.2%)	36.8% (43.9%)	0.0% (2.4%)	0.0% (0%)	0.0% (2.5%)
<i>This school responds well to any concerns I raise.</i>	64.5% (51.2%)	30.3% (31.7%)	2.6% (7.3%)	0.0% (2.4%)	2.6% (7.4%)
<i>I receive valuable information from the school about my child's progress.</i>	54.0% (46.3%)	40.8% (43.9%)	4.0% (9.8%)	0.0% (0%)	1.2% (0%)
<i>Opening school from 8:50am to allow a smoother start to the morning is working well</i>	73.7% N/A	19.7% N/A	1.3% N/A	0.0% N/A	5.3% N/A
<i>Would you recommend this school to another parent</i>	YES 100%	NO 0%			

Survey Highlights:

100% 'Strongly agreed/agreed' the school is well led and managed (an increase of 12% who Strongly Agreed)

100% 'Strongly agreed/agreed' their child feels safe at school (an increase of 11.4% who Strongly Agreed)

100% would recommend the school to another parent

98.7% 'Strongly agreed/agreed' the school makes sure children are well behaved (an increase of 9.7% who Strongly Agreed)

98% 'Strongly agreed/agreed' their child is taught well at school (an increase of 3.7% who Strongly Agreed)

We have been humbled by the many positive comments made and here are just a selection:

Communications:

- *Fantastic communication with the teachers*
- *Really happy with the regular blog/email updates. Definitely fills in what was missing.*
- *Good communication. Concerns dealt with promptly*
- *Communication is fantastic*

School Environment

- *Really strong community feel and active contribution within and with local community. All staff within school (including office staff) are very approachable and nothing is too much trouble.*
- *We feel the teachers really care about the children and have a good relationship with the parents.*
- *The school is very supportive and the atmosphere feels like a family.*
- *Super staff very supportive to us all thank you all so much*
- *The children always come first! Fantastic school*
- *Everything is perfect, very welcoming and lovely family school. I look forward to sending my other children here*

Teaching

- *I find teachers' approach of a very high standard. The teachers and other school employees seem to take children's needs and happiness as a priority and take pride in their progress and development. The range of ways of encouragement is vast and impressive and I myself learnt quite a lot of how to speak to my child at home copying what I managed to observe at school.*
- *Amazing, talented caring teachers. Excellent after school program for clubs and sport. Thank you*
- *All have good working knowledge of my children. Big emphasis on social and psyche skills as well as academic*
- *You are excellent at supporting our child's additional needs*

Areas for improvement

Governors noted that in all cases there has been an increase from last year of the numbers who 'Strongly Agree' with the statements. This suggests there has been an improvement across the board which is very encouraging! However, Governors have raised a couple of points with the school based on any statements with a reasonable level of 'Disagreement'. Also, any trends identified across parents suggestions have been raised too. These include:

1.) *My child receives appropriate homework for their age*

5.3% parents in the survey Disagreed/Strongly disagreed that their child receives appropriate homework.

There was one comment on this issue:

- *More homework and more communication from teacher on progress strengths and weaknesses.*

Response from the school:

Homework is a tricky one to get right! We often find that parents are very split on this one, with some parents wanting more homework and some wanting less. We have invested in Apps to support homework as it is easy to tailor the homework to the specific needs of each child, thus maximising the benefits. However, we will continue to review our approach to setting homework, always considering how straight forward it is for parents to access the homework, and the benefits for children.

2.) *Cancelling school clubs*

Although general communications seems to be a strength from the comments received (see highlights) Governors noted four suggestions from parents regarding more notice when cancelling school clubs. Parents felt this would help them make the necessary arrangements for childcare...etc.

Response from the school:

Although we have worked really hard as a school to improve communication, we appreciate that the cancellations of after school clubs is something we have not always got right this term. In light of the feedback, we have revised our procedures and we hope that an improvement in this area has already been noticed by our parents.

If you have any further comments about this survey or other questions for Governors, please feel free to email Alex Demetriou (Alex.Demetriou@governor-equalstrust.org).

Yours faithfully,

A handwritten signature in black ink, appearing to read 'A. Demetriou', with a stylized flourish at the end.

Alex Demetriou (Vice-Chair of Governing Body)