

## 2019/20 KPNS Parents & Carer Survey Report

Dear Parents and Carers,

As you will be aware, staff and governors recently conducted the annual Parent & Carer Survey. This is part of our commitment to understand your thoughts of the school and identify what KPNS is good at and any areas for improvement. We are pleased with the level of participation (51 responses) which helps make this a meaningful exercise. As such, we thank you for taking the time to share your thoughts and are encouraged by the wealth of positive responses.

With regards to the survey itself, some parents have suggested in the past (and again this year) that it should have a 'middle' response option if you neither Agree nor Disagree with a statement. I can sympathise with this view as an ex-parent who used to fill them in. However, for clarification these surveys are based on guidance from Ofsted and a middle option is not recommended so that positive/negative trends are easier to identify. For future reference we would recommend that parents leave comments at the end of the survey to illustrate their thoughts where they have doubts on whether they Agree/Disagree with a statement. This will help Governors get a better picture.

The results are summarised below compared with the previous year in brackets (X%):

	<b>Strongly Agree</b>	<b>Agree</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Don't Know</b>
<i>My child is happy at this school.</i>	<b>68.6%</b> (64.5%)	<b>31.4%</b> (31.6%)	<b>0.0%</b> (2.6%)	<b>0.0%</b> (1.3%)	<b>0.0%</b> (0%)
<i>My child feels safe at this school.</i>	<b>72.6%</b> (72.4%)	<b>27.4%</b> (27.6%)	<b>0.0%</b> (0%)	<b>0.0%</b> (0%)	<b>0.0%</b> (0%)
<i>My child makes good progress at this school.</i>	<b>58.8%</b> (65.8%)	<b>39.2%</b> (31.6%)	<b>0.0%</b> (1.3%)	<b>0.0%</b> (0%)	<b>2.0%</b> (1.3%)
<i>My child is well looked after at this school.</i>	<b>72.6%</b> (71.1%)	<b>25.4%</b> (27.6%)	<b>2.0%</b> (1.3%)	<b>0.0%</b> (0%)	<b>0.0%</b> (0%)
<i>My child is taught well at this school.</i>	<b>66.7%</b> (67.1%)	<b>31.4%</b> (32.9%)	<b>0.0%</b> (0%)	<b>0.0%</b> (0%)	<b>2.0%</b> (0%)
<i>My child receives appropriate homework for their age.</i>	<b>39.2%</b> (46.1%)	<b>41.2%</b> (42.1%)	<b>9.8%</b> (4.0%)	<b>2.0%</b> (1.3%)	<b>7.8%</b> (6.6%)
<i>This school makes sure its pupils are well behaved.</i>	<b>41.2%</b> (47.4%)	<b>56.8%</b> (51.3%)	<b>0.0%</b> (0%)	<b>2.0%</b> (0%)	<b>0.0%</b> (1.3%)
<i>This school deals effectively with bullying.</i>	<b>33.3%</b> (38.2%)	<b>45.1%</b> (42.1%)	<b>2.0%</b> (1.3%)	<b>2.0%</b> (0%)	<b>17.7%</b> (18.4%)
<i>This school is well led and managed.</i>	<b>66.7%</b> (63.2%)	<b>33.3%</b> (36.8%)	<b>0.0%</b> (0%)	<b>0.0%</b> (0%)	<b>0.0%</b> (0%)
<i>This school responds well to any concerns I raise.</i>	<b>64.7%</b> (64.5%)	<b>29.4%</b> (30.3%)	<b>0.0%</b> (2.6%)	<b>0.0%</b> (0%)	<b>5.9%</b> (2.6%)
<i>I receive valuable information from the school about my child's progress.</i>	<b>43.1%</b> (53.9%)	<b>52.9%</b> (40.8%)	<b>4.0%</b> (4.0%)	<b>0.0%</b> (0%)	<b>0.0%</b> (1.3%)
<i>The school has high expectations for my child</i>	<b>58.8%</b> (N/A)	<b>37.3%</b> (N/A)	<b>0.0%</b> (N/A)	<b>0.0%</b> (N/A)	<b>3.9%</b> (N/A)
<i>The school makes me aware of what my child will learn during the year</i>	<b>45.1%</b> (N/A)	<b>49.0%</b> (N/A)	<b>5.9%</b> (N/A)	<b>0.0%</b> (N/A)	<b>0.0%</b> (N/A)
<i>I know how to support my child to develop their reading at home</i>	<b>68.6%</b> (N/A)	<b>25.5%</b> (N/A)	<b>3.9%</b> (N/A)	<b>0.0%</b> (N/A)	<b>2.0%</b> (N/A)
<i>My child can take part in clubs and activities at this school</i>	<b>52.9%</b> (N/A)	<b>27.5%</b> (N/A)	<b>2.0%</b> (N/A)	<b>0.0%</b> (N/A)	<b>17.6%</b> (N/A)
<i>The school supports my child's wider personal development</i>	<b>45.1%</b> (N/A)	<b>45.1%</b> (N/A)	<b>3.9%</b> (N/A)	<b>0.0%</b> (N/A)	<b>5.9%</b> (N/A)

<i>There is a good range of subjects available to my child at this school</i>	<b>47.1%</b> (N/A)	<b>43.1%</b> (N/A)	<b>2.0%</b> (N/A)	<b>0.0%</b> (N/A)	<b>7.8%</b> (N/A)
<i>My child has special educational needs or disabilities and the school gives them the support they need to succeed</i>	<b>33.3%</b> N/A	<b>66.7%</b> N/A	<b>0.0%</b> N/A	<b>0.0%</b> N/A	<b>0.0%</b> N/A
<i>Would you recommend this school to another parent?</i>	<b>YES</b> <b>100%</b> (100%)	<b>NO</b> <b>0%</b> (0%)			

### Survey Highlights:

100% of parents would recommend the school

100% 'Strongly agreed/agreed' the school is well led and managed

98% 'Strongly agreed/agreed' that their child feels safe at school

98% 'Strongly agreed/agreed' that their child is well looked after

The staff at the school has been humbled by the many positive comments made and here are a selection:

#### **Communications:**

- *Lots of information evenings. Email updates helpful as children lose leaflets/newsletters*
- *Now that you are making better use of the blogs it is nice to see an insight into what the children have been up to*
- *Staff always available to talk to - very approachable and understanding*
- *Interaction with both parents and children is amazing*

#### **School Environment**

- *A lovely family school my son moved to keyworth primary in 2018 and settled in perfectly*
- *It's an all inclusive school. They spend time in the community too which is great for the children.*
- *The children I meet around school are generally polite and confident*
- *The children are treated as individuals and cater to their personal needs*
- *The school is a caring community where the child is at the centre of its values*
- *Friendliness, nurturing environment, good behaviour, challenging all abilities*
- *The school is a caring community where the child is at the centre of its values*
- *Staff members really get to know the children well*
- *Keyworth School does have a very family feel. All the staff from the Office Manager, teaching staff to dinner supervisors are very friendly. It does feel as though our child is in a very caring environment*

#### **Teaching**

- *Well rounded education that focusses on each individual child and helps them to be their best*
- *All the fantastic clubs on offer especially reading lair*
- *Treating each child as an individual and effectively responding to their needs*
- *Broad balanced education*
- *Good variety of after school and lunchtime clubs open to all offering range experiences*

### Areas for improvement

From the survey, there was a range of suggestions that the school have taken on board. Governors identified a couple of trends and raised the following points with the school:

**1.) My child receives appropriate homework for their age**

11.8% parents in the survey Disagreed/Strongly disagreed that their child receives appropriate homework. Only one comment was provided on this subject and is as follows:

- *I would be happy not to get homework for our child, or some guidance on what is necessary/optional work!*

Response from the school:

*Homework is a tricky one to get right! We often find that parents are very split on this one, with some parents wanting more homework and some wanting less. We have invested in Apps to support homework as it is easy to tailor the homework to the specific needs of each child, thus maximising the benefits. However, we will continue to review our approach to setting homework, always considering how straight forward it is for parents to access the homework, and the benefits for children.*

**2.) The school makes me aware of what my child will learn during the year**

5.9% of parents Disagreed with this statement and there was one comment addressing this issue as follows:

- *Ensure communication with parents regarding what their child is learning is consistent and frequent so parents can reinforce learning at home.*

Response from the school:

*With interim reports at each parents' meeting, class blogs, class topic summaries and various parent information meetings, we aim to provide as much information as possible. However, we do find that different parents value different levels of detail. We would encourage any parent requiring additional detail to come into school – we are always happy to meet parents and discuss what is happening in school.*

If you have any further comments about this survey or other questions for Governors, please feel free to email Alex Demetriou ([Alex.Demetriou@governor-equalstrust.org](mailto:Alex.Demetriou@governor-equalstrust.org)).

Yours faithfully,



Alex Demetriou (Governor)